




Q/A Sheet
RFQ N° UNFPA/SYR/RFQ/RH/10-24/011

Q,N	Question	Answer
1	It was mentioned that the deadline is Wednesday 10, October, while Wednesday is 9 October, what is the deadline	The deadline is mentioned by mistake, it was Thursday 10 October at 12:00 pm, and now it's extended to be Sunday 13 October at 12:00 pm
2	Can we provide the samples after deadline	Last time for receiving samples is Sunday 13 October at 12:00 pm
3	Logo size	For items 2 - 3 - 4 , the logos size should be 40 X 20 c.m. For items 5 - 6 - 7 , the logos size should be 35 X 17.5 c.m. This is the standard, noting that it can be flexible according to the design
4	kind of logo style: Logos style is heated printed one. Three logos are required	 
		 <p style="text-align: center;">From the People of Japan</p>
5	The meaning of dolls sheet	Dolls sheet means cover sheet for bed hospital mattress
6	Delivery will take at least 3 month to import so the does this fit with your plan.	No, delivery must be before 15/12/2024

7	Kindly confirm that you will provide the customs exemption from concerned authorities	we can provide an exemption letter to the supplier, but the goods should be shipped under UNFPA name, and it's the supplier's responsibility to do the customs clearance with authorization letter from our side, and transportation to our warehouse,
8	Item 1: Pillows: What is the required dark color?	Required pillow for hospital used, sealed dark pillow cover made of syntactic lather to avoid any absorbing spilled fluid, included Dacron granules.
9	Is it required as a heat print of the logo	Yes
10	When the size is 200 cm x 120 cm, the weight may not match the required size the weight may be slightly less	we are flexible in the weight to be from 1100 - 1800 and committed to mixture of the material as provided in the bidding documents
11	Item 2, 3 and 4: Sheets: Can only the four ends be sewn only ?	No, all outer frames should be sewn with rubber on the 4 corners for fixation.
12	Regarding to samples : when should be presented to your office	The samples should be presented by Sunday 13 October at 12:00 pm
13	Is the tender , external or internal?	It's up to supplier, in both cases the goods should be delivered to our warehouse in Ghasouleh
14	In case tender is internal , Goods will be from local market and shipping Documents will be only invoice	Yes
15	If the tender is internal , is it acceptable for Currency of Quotation , USD ?	Yes, UNFPA will pay in SYP at the UN exchange rate
16	the Rubber width around the Corner	1 CM is preferable.
17	Can we change the sizes	No, the sizes are fixed and as requested in the bidding documents
18	can we provide one sample of doubled items then at the time of order we will provide the required colours	For same size and same mixtures , no problem
19	Item no 5 & 6 & 7 , materials of summer bed sheet linen is not like Kitan (pure cotton)	The required material in item 5,6 & 7 is Kitan.
20	Item No 5 & 6 & 7 Dimension of words (Ministry of Health)	Similar to logo size